



UNLOCKING POLICY

TracFone Wireless Inc. (which provides SafeLink) has recently entered into an agreement with the Federal Communications Commission (FCC) regarding handset unlocking. TracFone will soon begin providing new customers with SafeLink handsets which are capable of being unlocked. Beginning May 1, 2016, SafeLink subscribers with handsets which cannot be unlocked may be eligible for a replacement phone. Full details, including all eligibility requirements, will be posted next year. SafeLink subscribers who paid for an upgraded handset may be eligible for a partial refund or credit towards a new handset under TracFone's unlocking policy. To view TracFone's unlocking policy, and check your eligibility, go to http://www.tracfone.com/facelift/unlocking_policy.jsp.